



On October 1<sup>st</sup>, 2009, NSAA launched a new online membership and registration system using the vendor MemberClicks. Now our members can use one system to renew their NSAA membership, sign up for Junior Nordic, register for the Tour of Anchorage, Alaska Ski for Women, AMH Anchorage Cup Series, and Ski 4 Kids. We hope you'll find this a convenient change.

This summer the NSAA admin staff and Board evaluated 20 online vendors and talked to two local developers. The Board selected MemberClicks as the best solution for handling all of NSAA's diverse online needs. One very important feature of MemberClicks is that all fees will be deposited directly into NSAA's bank account using our own merchant account, no third party custodian. We hope our members will use this safe, secure, and cost effective method of participating in our many programs.

What was the outcome of our previous online provider situation? As most of us are painfully aware, last fall our online provider of 4 years, CountMeIn (CMI), refused to forward membership and Junior Nordic registration fees of \$150,000 collected during October 2008. CountMeIn President, Terry Drayton, subsequently reported that CMI owed \$5 million to over 200 non-profits and youth sports organizations. Mr. Drayton also reported the funds, which should have been held in trust for those organizations, were spent to develop a new release of CMI's new software platform.

In May 2009 the US Bankruptcy Court sold the assets of CMI, ostensibly the registration software, for \$200,000 to Rainier Software Inc., a company led by Terry Drayton. Yes, the same Terry Drayton who was at the helm of CMI when it used \$5 million dollars of its client's money. The Attorney Generals of several states have shown interest in this case, but we are not aware of criminal charges at this time.

NSAA hired a Seattle law firm (at generously discounted rates) to follow our interests through the bankruptcy process. We have registered a claim with the Bankruptcy Court and await a final distribution of CMI's assets. While NSAA was one of the larger amounts owed in this case, it is likely that we will receive only a fraction of what is owed us.

We would like to thank our members who went through the sometimes painful battle with their credit card companies to contest their charges. Some were successful and some were not. We would like to thank the generosity of all and especially those who made extra donations during this difficult financial period.

As NSAA's fiscal year draws to a close, we know that with generous donations, strategic cost cuttings and financially successful events we will finish the year with bank accounts still in the black. We start this season wiser and through the support of our members and hundreds of volunteers we will end the year much stronger.

***Diane Moxness***  
***Executive Director, NSAA***

